



Terms & Conditions

3D Travel Xcursions, LLC | Last updated: September 2026

These Terms & Conditions apply to all travel arranged by 3D Travel Xcursions, LLC ("3DTX," "we," "us," or "our"). By making a deposit or completing a Passenger Agreement, you agree to these terms on behalf of yourself and every member of your traveling party.

BOOKING WITH 3DTX

Our Role as Your Travel Agent

3DTX acts only as a sales agent for the hotels, resorts, cruise lines, airlines, transfer companies, excursion providers, and other suppliers that provide your travel services. 3DTX does not own or operate any of these suppliers. In addition to these Terms & Conditions, each supplier's own terms, policies, and contracts (such as a cruise line's ticket contract or an airline's conditions of carriage) apply to your booking. 3DTX may receive commissions or other compensation from suppliers for the travel it sells.

Reservations

Reservations can be made at www.3dtravelx.com, by calling 3DTX at (317) 660-5776, or by emailing admin@3dtravelx.com.

Identification

All reservations must be made in each traveler's full legal name exactly as it appears on the government-issued ID or passport they will use for travel. If a name change is needed after travel documents have been issued, the traveler is responsible for all applicable name change fees.

Passenger Agreement

All passengers must complete a Passenger Agreement before travel. By completing it, you formally accept these Terms & Conditions, including the Release from Liability, Assumption of Risk, and Binding Arbitration clauses below. Passengers booking online will complete the Passenger Agreement at the time of booking. Passengers booking by phone will receive the Passenger Agreement by email shortly after booking; anyone unable to complete it by email may request a copy by mail. Travel documents will not be released without a completed Passenger Agreement, and 3DTX reserves the right to cancel a booking and return the deposit if the Passenger Agreement is not completed.

PAYMENTS, CANCELLATIONS & REFUNDS

Form of Payment

All payments must be made by credit or debit card, online or by phone. Cash and checks are not accepted.

Deposits

A deposit is due at the time of reservation. The deposit amount and monthly payment plan will be clearly noted on your invoice. All deposits are non-refundable and non-transferable.

Administrative Fee

A per-person administrative fee of no less than \$100 is included in the total package price for every booking and is not listed separately on your invoice. The administrative fee is **non-refundable** under all circumstances. This fee covers the professional time and services 3DTX provides, including:

- Destination, resort, and cruise research and personalized trip recommendations
- Custom quotes, package pricing, and itinerary planning
- Booking and coordinating reservations with hotels, resorts, cruise lines, airlines, and other suppliers
- Setting up and managing your payment plan, invoices, and payment reminders
- Group coordination, including rooming lists, traveler details, and group communication
- Preparing and delivering your travel documents and pre-departure information
- Processing reservation changes, special requests, and dietary or accessibility requests
- Monitoring schedule changes and serving as your advocate with suppliers before and during travel
- Availability for questions and support from booking through your return home

Payment Authorization & Chargebacks

By providing your card information, you authorize 3DTX to charge all deposits, scheduled payments, administrative fees (included in your package price), change fees, and late fees shown on your invoice or described in these Terms & Conditions. You acknowledge that deposits, administrative fees, and other payments are non-refundable as stated here, and that your acceptance of these Terms & Conditions confirms your authorization. You agree to contact 3DTX first to resolve any billing concern before disputing a charge with your bank or card issuer. If you file a chargeback for services that were booked as agreed, 3DTX may cancel your reservation, apply all applicable cancellation penalties, and provide your signed agreement and payment records to your card issuer. You are responsible for any fees 3DTX incurs as a result of an unsuccessful chargeback, including collection costs.

Payment in Full

Any reservation may be paid in full at the time of booking, as long as space is still available.

Final Payment & Late Fees

Your Final Payment Due date is listed on your invoice. If a balance remains after that date, a late fee will automatically be added to your invoice one day after the Final Payment Due date. Late fee amounts vary by trip and are listed in each trip description.

Cancellation for Non-Payment

Each traveler is responsible for making payments on time. If any scheduled payment is missed or not received by its due date, including the Final Payment Due date, 3DTX may cancel the reservation without further notice. In that case, all payments made are forfeited and any supplier cancellation penalties will apply.

Last-Minute Reservations

Reservations made within 30 days of departure are subject to availability. If the requested services cannot be confirmed, your payment, minus the non-refundable administrative fee, will be refunded. If services are confirmed, full payment is due within 24 hours of confirmation and all applicable cancellation penalties apply.

Refund Policy

All payments to 3DTX, including deposits and the administrative fee, are non-refundable and non-transferable, except where these Terms & Conditions specifically state otherwise. This is because 3DTX has contractual agreements with hotels, airlines, cruise lines, and other suppliers that do not allow us to obtain refunds. This policy is what allows us to keep package prices competitive and offer monthly payment plans. If a supplier issues a refund or credit, it will be passed along according to that supplier's policy. After the Final Payment Due date, your reservation and accommodations are confirmed, and any cancellation will be subject to supplier cancellation fees. Travel insurance is the best way to protect your investment (see Travel Insurance).

Cancellations

Cancellations are only accepted in writing. Email your request to admin@3dtravelx.com with your invoice number, full name, and travel date. If you do not receive an acknowledgment within 48 hours, please call (317) 660-5776 to confirm your request was received.

Reservation Changes

Changes to an existing reservation, for any reason, incur a \$50 per person change fee plus any supplier fees. This includes name changes and the removal of services such as optional tours or transfers. Name changes on airline reservations may require full cancellation and rebooking. Replacing one traveler with another is treated as a cancellation, is subject to cancellation penalties, and is not covered by this change policy. Changes or additions made after departure are charged at local rates and must be paid directly to the service provider. There are no refunds for unused services.

PRICES

All prices are per person based on double occupancy unless clearly stated otherwise. Prices do not include items of a personal nature such as laundry, beverages, or meals (other than at all-inclusive resorts or where clearly specified), passport and visa fees, travel insurance, gratuities, or foreign port taxes unless specifically listed in the package inclusions.

Prices are accurate at the time of publication. Because airfares and availability change constantly, package prices and availability may change until your deposit is received and processed. In the case of human or computer error, 3DTX reserves the right to re-invoice for the correct price or service. If you choose not to pay a price increase, you will receive a refund of the amount paid minus your deposit, the non-refundable administrative fee, and any travel insurance costs, provided 3DTX receives your written cancellation within five (5) days of the price increase notice.

TRAVEL DOCUMENTS & REQUIREMENTS

Passports & Visas

Travelers are responsible for having proper travel documents and must check with the appropriate consulate(s) or visa agency to determine whether a passport or visa is required. Passports must be valid for at least six (6) months after your travel dates, and some countries require at least one blank visa page. Entry information provided by 3DTX applies to U.S. citizens only; non-U.S. citizens should check current entry requirements with the consulate of each country they will visit. We strongly recommend that all cruise passengers travel with a valid passport book.

Travel Documents

Provided full payment is received by your Final Payment Due date, travel documents and instructions will be sent by email approximately 14 to 21 days before departure (sometimes sooner).

Review Your Invoice & Documents

You are responsible for carefully reviewing your invoice, confirmations, and travel documents as soon as you receive them. Any errors, including name misspellings, dates, or room types, must be reported in writing to admin@3dtravelx.com within 48 hours of receipt. After that, you are responsible for any correction fees.

Travel Insurance

Missing a vacation is bad enough; losing the money you paid for it is even worse. 3DTX strongly recommends travel insurance that covers trip cancellation, trip interruption, baggage loss or delay, medical expenses, and more. Travelers are responsible for selecting and purchasing their own coverage. Our preferred travel insurance provider is listed at www.3dtravelx.com. Travelers who decline insurance accept full financial responsibility for any losses that insurance may have covered. Travelers who decline insurance will be asked to acknowledge this in writing at booking and agree not to hold 3DTX responsible for any such losses.

Health Requirements

Check with your healthcare provider for current health and vaccination recommendations for your destination. You may also visit the Centers for Disease Control and Prevention (www.cdc.gov) or the World Health Organization (www.who.int). Any required vaccinations must be documented on a valid certificate that you carry while traveling. Travelers with medical conditions, mobility limitations, or who are pregnant should consult their doctor before booking and review supplier restrictions (for example, cruise lines limit travel after a certain week of pregnancy). All costs of medical treatment and related expenses, such as additional hotel nights or transportation, are the traveler's responsibility.

CHILDREN

All children under 18 must be accompanied by an adult. Minimum ages vary by resort, cruise line, and trip and will be noted in the trip description. On cruises, minors must share a cabin with an adult who meets the cruise line's minimum age requirement (commonly 25 or older, though this varies by cruise line). Discounts for children sharing a room may apply at some resorts. Accompanying adults are responsible for their children's safety, including providing any required safety equipment such as car seats.

Many countries have measures in place to prevent international child abduction. If a child under 18 is traveling with an adult other than their parents, or with only one parent, they should carry a notarized letter from the parents (or the non-traveling parent) authorizing travel and listing the travel dates.

AIRLINE TRAVEL

Airline Policies & Schedule Changes

3DTX is not responsible for the services or policies of airlines. Airline schedules are subject to change without notice, and 3DTX cannot provide compensation for schedule changes, routing changes, seat changes, or cancellations made by an airline. We will make every effort to notify you of changes before departure. 3DTX is not responsible for penalties on tickets it did not issue. If you change your flights directly with the airline, you must notify 3DTX in writing at admin@3dtravelx.com; 3DTX is not responsible for land services, including transfers, if flights are changed without our knowledge.

Airline Tickets

Airline tickets are issued once full payment is received and are fully non-refundable once issued. Airlines may require tickets to be issued earlier than planned when flights are heavily booked. In that case, a larger non-refundable deposit or full payment of the airfare may be required immediately, regardless of your invoice due dates. If payment is not received, the airline may cancel the seats, and any replacement airfare will be the traveler's responsibility.

Taxes & Fuel Surcharges

When airfare is included, airline taxes and fuel surcharges are included. Until tickets are issued, increases in government taxes, fees, or fuel surcharges may raise your price. You may choose to pay in full early to have tickets issued and lock in your fare.

Seats, Class of Service & Frequent Flyer Miles

Airlines have sole authority over seat assignments. 3DTX group air contracts are for economy class only; travelers who prefer another class may book their own flights and purchase a land-only package. Frequent flyer eligibility is determined by each airline, and some group or discounted fares may earn reduced or no miles. We will add your frequent flyer number when provided, but we recommend you also add it at check-in.

Secure Flight & Name Accuracy

Per TSA Secure Flight requirements, travelers must provide their full name as it appears on their passport or government ID, date of birth, gender, address, phone number, and email. Please review your invoice carefully. Any name change, including minor spelling corrections, may require the airline reservation to be canceled and rebooked at current pricing. After tickets are issued, corrections may cost up to the full value of the ticket plus a \$50 revision fee. Name changes must be sent in writing to admin@3dtravelx.com. 3DTX is not responsible for denied boarding due to inaccurate information.

Luggage

Most airlines limit checked bags to 62 total inches (length + width + height) and 50 lbs (23 kg), and many charge baggage fees. 3DTX is not responsible for baggage fees or excess weight charges. If your luggage is lost or damaged, you must file a claim with the airline before leaving the airport.

HOTELS, RESORTS & GROUND SERVICES

Accommodations

Bed type and room location requests (such as king or two beds) will be submitted on your behalf but are subject to availability and assigned at the hotel's discretion. Standard check-in is generally 3:00 p.m. and check-out is before noon; please plan accordingly if you have early arrivals or late departures. Hotel rates are based on 3DTX supplier agreements and are not negotiable. 3DTX reserves the right to substitute a hotel of equal standard, with no refund for any difference in cost.

Hotel & Cruise Profiles

Hotel, resort, and cruise ship descriptions and images are provided by our supplier partners. Star ratings may differ by country. We do our best to keep information current but are not responsible for inaccuracies or changes in amenities, descriptions, or images provided by third parties.

Meals & Dietary Requests

Meals are included as specified in each itinerary. Beverages are not included unless stated. Special dietary requests should be submitted in writing to admin@3dtravelx.com at least four (4) weeks before departure; we will make every effort to honor them but cannot guarantee them.

Transfers

Transfers are provided as listed for each trip, typically when airfare is purchased through 3DTX. If you book land-only or arrive or depart on different dates than the itinerary, you are responsible for your own transfers. Arrival transfers will wait up to one hour past your scheduled arrival time. If you are delayed beyond that (due to flight delays, customs, or lost luggage), you are responsible for arranging other transportation. Transfer costs are non-refundable.

Excursions & Itineraries

Times listed in itineraries are approximate. You are responsible for arriving on time for all flights, cruises, and scheduled activities; late arrivals may be treated as a no-show with no refund. Holidays, weather, and other circumstances may require changes to the order of activities, sites visited, or hotels; in such cases, substitutions of similar category will be made without cost adjustment. Leisure-time suggestions are not endorsements of any provider, and participation is at your own discretion.

Tipping

Gratuities are not included unless stated. Suggested guidelines: drivers \$5 to \$10 per person, per day; tour guides \$10 to \$20 per person, per day. Cruise lines typically add daily gratuities to your onboard account.

GROUP TRIPS & SHARED ROOMS

Individual Responsibility

Each traveler in a group is responsible for their own payments, travel documents, and compliance with these Terms & Conditions. A group organizer or trip lead is not responsible for another traveler's payments or cancellations unless they have agreed in writing to pay for that traveler.

Roommate Cancellations

Shared-room pricing depends on the number of travelers in the room. If a roommate cancels, is removed for non-payment, or does not travel, the remaining traveler(s) are responsible for any resulting price difference, including single-occupancy supplements, unless a replacement roommate is confirmed and approved by the supplier.

Group Minimums

Some group trips require a minimum number of travelers, as stated in the trip description. If the minimum is not met, 3DTX may cancel the trip or adjust the price. If 3DTX cancels, travelers will receive a refund of all amounts 3DTX is able to recover from suppliers, or may choose to continue at the adjusted price.

Group Harmony

To protect the experience of the entire group, 3DTX reserves the right to accept, decline, or remove any traveler whose behavior is disruptive or incompatible with the group, including anyone who is intoxicated or under the influence of drugs. Any resulting costs, including cancellation fees or travel home, are the traveler's responsibility, and unused services are non-refundable.

CRUISES

Ship & Itinerary Changes

Cruise itineraries and ships may change without notice. If a cruise line cancels a sailing, refunds will follow the cruise line's policy. 3DTX is not responsible for ship substitutions or itinerary changes made by a cruise line, or for resulting losses such as airline ticket or visa costs.

Onboard Medical Services

Medical care onboard or in port is provided by the cruise line or local facilities, not 3DTX. All resulting charges are the passenger's responsibility.

TRAVELERS WITH DISABILITIES

We want every traveler to enjoy their trip, so please choose a trip suited to your physical needs. Travelers who require assistance, including those with mobility, vision, or hearing needs, must notify 3DTX before booking so we can determine whether reasonable accommodations are available. Travelers who need personal assistance must travel with a companion who can provide it, as guides, drivers, and hotel or ship staff cannot. 3DTX will make every effort to accommodate accessibility needs but cannot guarantee accommodations in all cases.

Hotels, resorts, and transportation outside the United States are not required to comply with the Americans with Disabilities Act (ADA) and may lack ramps, wide doorways, or elevators. Some vehicles and excursions may not accommodate wheelchairs, walkers, or scooters. Travelers who use a service animal must contact 3DTX before booking, as rules vary by destination and supplier.

FORCE MAJEURE

Either party may be unable to perform under the travel contract because of events outside their control ("force majeure" events), including but not limited to acts of God, government action, war, civil unrest, strikes, criminal or terrorist activity or threats, pandemics, epidemics, disease outbreaks, earthquakes, hurricanes, or unexpected legislation. If a force majeure event occurs, the parties will follow the cancellation policies of the suppliers, the travel proposal, and these Terms & Conditions. Any changes to those policies are at the sole discretion of the supplier and 3DTX. Travelers will be informed of their options.

ILLNESS & COMMUNICABLE DISEASE WAIVER

I understand and agree that:

- 1 Communicable illnesses, including COVID-19 and other viruses, can spread through person-to-person contact and may cause serious illness.
- 2 Suppliers may have health and safety policies that can change at any time. 3DTX does not write or enforce those policies, and suppliers or other travelers may not follow them.
- 3 Each state and country sets its own health-related entry rules. I am responsible for knowing and following them, and I may be denied entry, tested, or quarantined for reasons within or outside my control. Any resulting costs are my responsibility.
- 4 With full awareness of these risks, I, for myself and on behalf of my traveling companions, family, heirs, and representatives, assume all such risks and release and hold harmless 3DTX, its officers, agents, independent contractors, affiliates, employees, successors, and assigns (the "Released Parties") from any and all claims arising out of or related to illness, injury, or death from a communicable disease, whether caused by the negligence of the Released Parties or any supplier.
- 5 I agree to indemnify and hold harmless the Released Parties from any costs, claims, or liabilities (including attorney fees) arising from such claims made by me or on my behalf.

RELEASE FROM LIABILITY

3DTX, including its owners, officers, employees, and affiliates, does not own or operate any entity that provides goods or services for your trip, including hotels, resorts, airlines, cruise ships, transportation companies, local ground operators, excursion providers, restaurants, or entertainment providers. All such suppliers are independent contractors, and 3DTX is not liable for their negligence or

willful acts or failures to act, or those of any other third party.

Without limitation, 3DTX is not responsible for any injury, loss, damage, death, delay, or inconvenience resulting from causes including, but not limited to: acts of God; government action; force majeure; war or civil unrest; strikes; criminal or terrorist activity or threats; overbooking or downgrading of accommodations; defective conditions at lodging facilities; mechanical failure or delays of any transportation; animals, insects, marine life, or plants; recreational activities such as swimming, snorkeling, boating, hiking, or biking; sanitation problems or food poisoning; lack of access to or quality of medical care; difficulty evacuating in an emergency; illness or epidemics; or any other cause beyond the direct control of 3DTX. I also release 3DTX from its own negligence and assume all risk thereof.

LIMITATION OF LIABILITY

To the fullest extent permitted by law, if 3DTX is found liable for any loss, damage, or claim related to your trip or its services, 3DTX's total liability shall not exceed the administrative and service fees you paid directly to 3DTX, and shall not include amounts paid to or collected on behalf of suppliers. In no event shall 3DTX be liable for indirect, incidental, special, punitive, or consequential damages.

INDEMNIFICATION

You agree to indemnify and hold harmless 3DTX and its owners, employees, and affiliates from any claims, losses, damages, or expenses (including attorney fees) arising from your actions, your failure to comply with these Terms & Conditions or supplier policies, or the actions of anyone in your traveling party.

ASSUMPTION OF RISK

I understand that travel involves risks of illness, injury, or death that may be caused by forces of nature, animals, insects, plants, the negligence of 3DTX or others, or the willful or criminal acts of third parties. I understand that weather may be severe and that medical services may not be readily available. I accept these risks as part of my travel experience, assume full responsibility for them, and agree to hold harmless and release 3DTX from claims of third-party negligence.

I confirm that I understand the physical requirements of my trip and have no known physical, medical, or mental condition that would impair my ability to participate safely, or I have disclosed such a condition to 3DTX and accept all related risks. I authorize 3DTX, local ground handlers, or others to arrange emergency medical treatment and hospitalization for me if needed, without further consent.

BINDING ARBITRATION

I agree that any dispute relating to this Agreement, any 3DTX marketing material, or my trip shall be resolved exclusively by binding arbitration under the Federal Arbitration Act, 9 U.S.C. §§ 1-16, under either the Commercial Rules of the American Arbitration Association (AAA) or the Comprehensive Arbitration Rules & Procedures of JAMS then in effect. Proceedings will be governed by the substantive (but not procedural) law of the State of Indiana and will take place in Indianapolis, Indiana. The arbitrator, and not any court or agency, shall have exclusive authority to resolve any dispute about the interpretation, applicability, enforceability, or formation of this contract, including any claim that all or part of it is void or voidable. By agreeing to these Terms & Conditions, you (and we) waive the right to a trial by jury.

VOLUNTARY PARTICIPATION

I acknowledge that I am voluntarily participating in the trip I have booked (or any trip I change to), that I have read the trip description on www.3dtravelx.com and all booking information, and that I understand the risks involved.

KNOWING & VOLUNTARY EXECUTION

I have carefully read these Terms & Conditions and fully understand them. I understand this is a release of liability and a contract between myself and 3D Travel Xscursions, LLC, and I agree of my own free will. By signing or completing the Passenger Agreement, I agree to these Terms & Conditions, including the Release from Liability, Assumption of Risk, and Binding Arbitration clauses, for myself, each member of my traveling party, and any minor children traveling with me.

PHOTO & VIDEO RELEASE

3DTX may take photos or video during its trips. Travelers grant 3DTX permission to capture and use these images for promotional or commercial purposes without compensation.

GENERAL PROVISIONS

Entire Agreement

These Terms & Conditions, together with your Passenger Agreement, invoice, and trip description, are the entire agreement between you and 3DTX and replace any prior statements or understandings.

Severability

If any part of these Terms & Conditions is found invalid or unenforceable, the remaining provisions will stay in full force and effect.

Changes to These Terms

3DTX may update these Terms & Conditions at any time. The version in effect on the date you book applies to your reservation.

USE OF WEBSITE

Agreement

www.3dtravelx.com is offered to you on the condition that you accept these terms without modification. Your use of the site constitutes your agreement to them.

Liability Disclaimer

Information, products, and services on this website may contain inaccuracies or typographical errors and may change at any time without notice. Site content is not guaranteed to be complete, accurate, or available. In no event shall 3DTX be liable for any direct, indirect, punitive, incidental, special, or consequential damages arising out of or connected with the use of this website or any information, products, or services obtained through it.

Links to Other Websites

Our website may link to websites operated by third parties. These links are provided for reference only; 3DTX does not control and is not responsible for their content.

Questions? We're here to help. (317) 660-5776 | admin@3dtravelx.com | www.3dtravelx.com